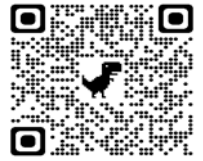




Intercultural Relations (ICR)



Diana Di Rocco & Nunzia Arpante



FFSC Naples
Facebook

diana.diroccoowens2.ln@us.navy.mil
annunziata.arpante.ln@us.navy.mil

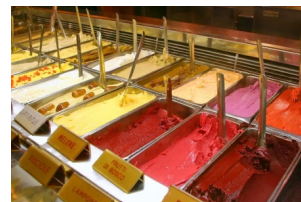


Area Orientation Field Trip Info

- ***Muster at the Support Site bus stop C by the fire station @ 07:45 a.m.***
- ***The cost of public transportation and meals during the ICR field trip is at the attendee's expense; at least 20 Euros per participant is recommended.***
- ***The ICR field trip attendees should be able to participate in a rigorous uphill walk.***
- ***No children under 13 years of age are permitted on the trip.***
- ***The FFSC will organize a separate family trip to accommodate our younger clients.***
- ***Casual attire, comfortable shoes, and a water bottle are highly recommended. Antiterrorism measures will be observed at all times.***
- ***For trip purposes, please add numbers to your cell phone.***
+39 335 778 7393 (Ms. Nunzia) +39 335 741 8277 (Ms. Diana)

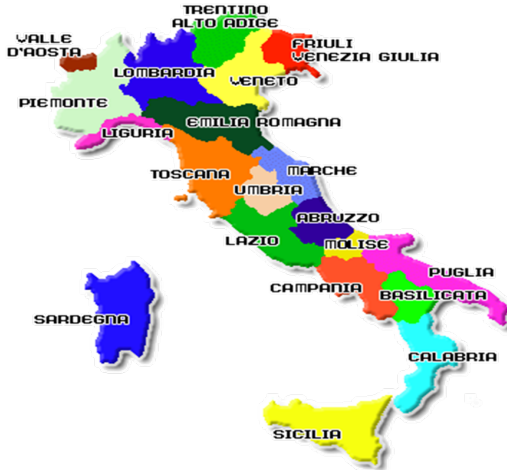


ITALIA / ITALY





Facts of Italy



ITALIA



EUROPE



Facts of Italy:

- It is the third-largest national economy in the European Union and the 10th-largest globally.
- Italy is the world's largest wine producer and manufacturer of high-quality products, including automobiles, ships, home appliances, and clothing designers.
- Italy is the largest hub for luxury goods in Europe.

Population: 60 million

Kingdom of Italy: 17 March 1861

Italian Republic: 2 June 1946

Rome Capital of Italy: 1870



Sergio Mattarella, President of Italy



Giorgia Meloni Prime Minister

Pope Leo XIV



Euro Currency

- Since 2002





Visit Italy

- *Italy holds the record for the most UNESCO heritage sites in the world.*
- *There are 60 UNESCO sites in Italy—54 cultural and 6 natural—and many others are under consideration.*

Costiera Amalfitana / Amalfi Coast



Venezia / Venice





Cities of Art



ROMA / ROME

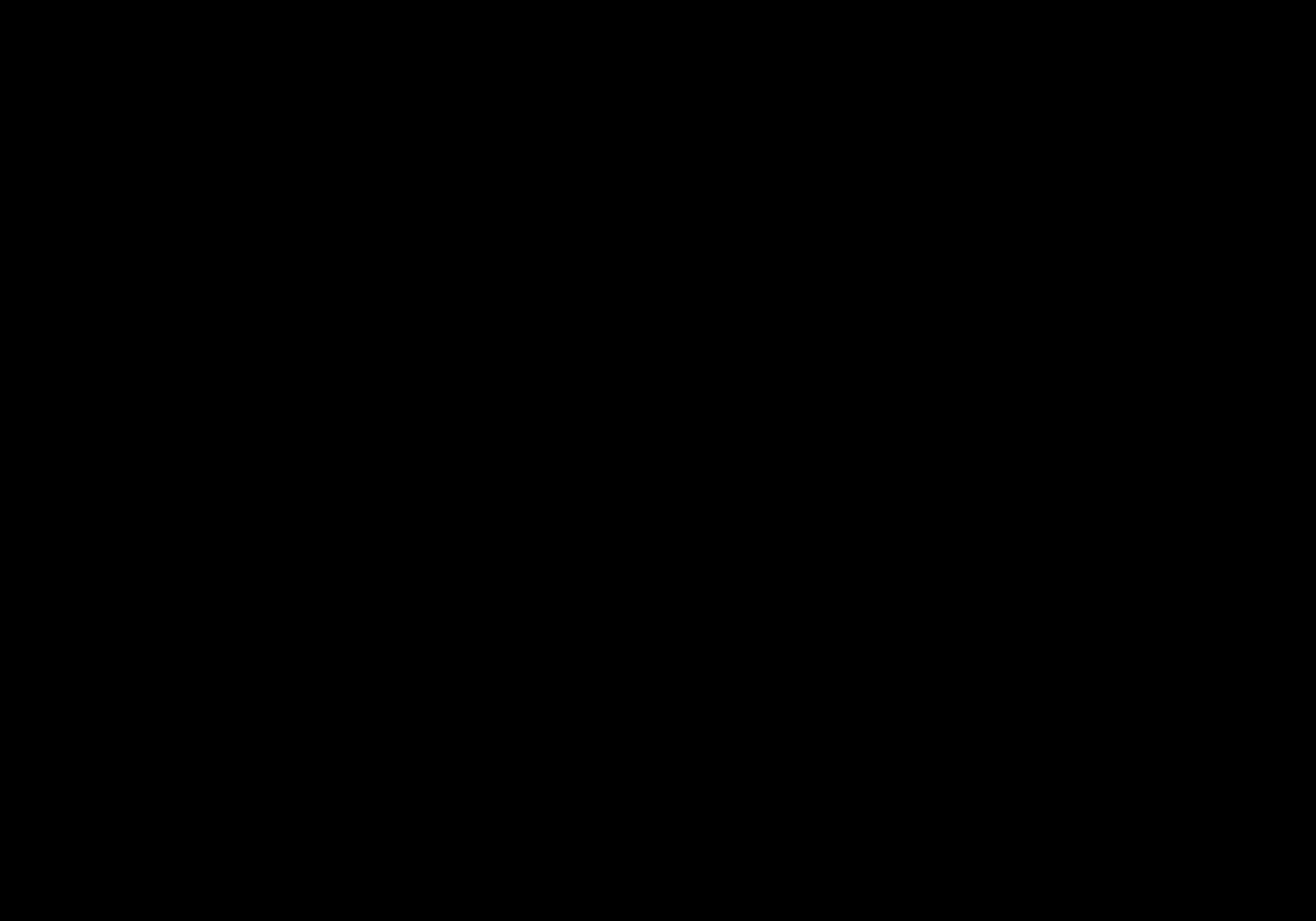


FIRENZE / FLORENCE



MILANO / MILAN







Napoli / Naples

Castel Dell'Ovo



San Carlo Theater



Castel Nuovo



Galleria Umberto I





Caserta Royal Palace





Archeological Sites

Archeological Museum

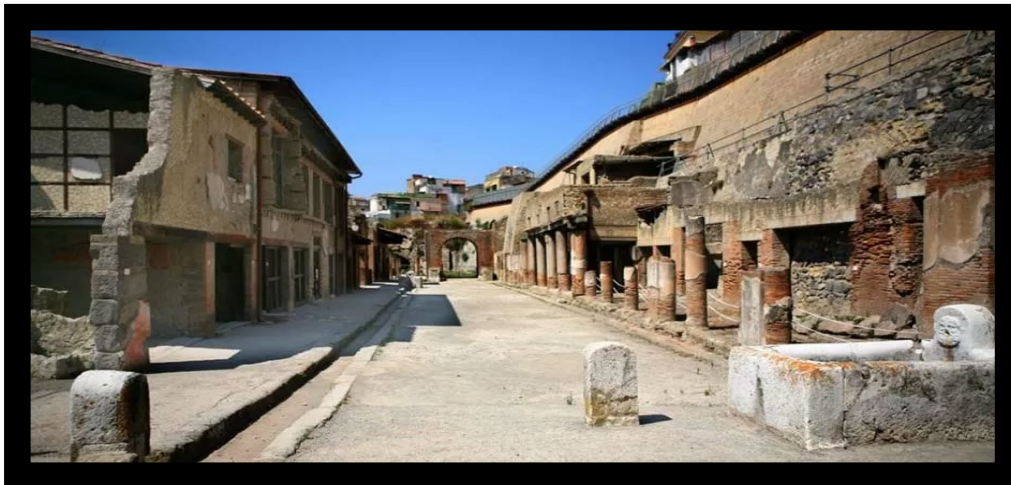


Ercolano

Pompei



Vesuvio





Travel in and from Naples

Napoli International Airport (NAP)



CAMPANIA



**Trenitalia
APP**

Afragola Train Station





Local Transportation

Transportation



- Autobus (buses)
- Metropolitana (subway)
- Funicolare/i (cable cars)
- Treni (trains)





Metro Linea 1 Toledo Station





Metro Line 6 Chiaia Station





Metro Lines

M **Metropolitana di Napoli** Piscinola - Centro Direzionale

Treniebinari.it

Linea 1 Anello Metropolitana Collinare



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Treniebinari.it

Linea 1



Linea 2

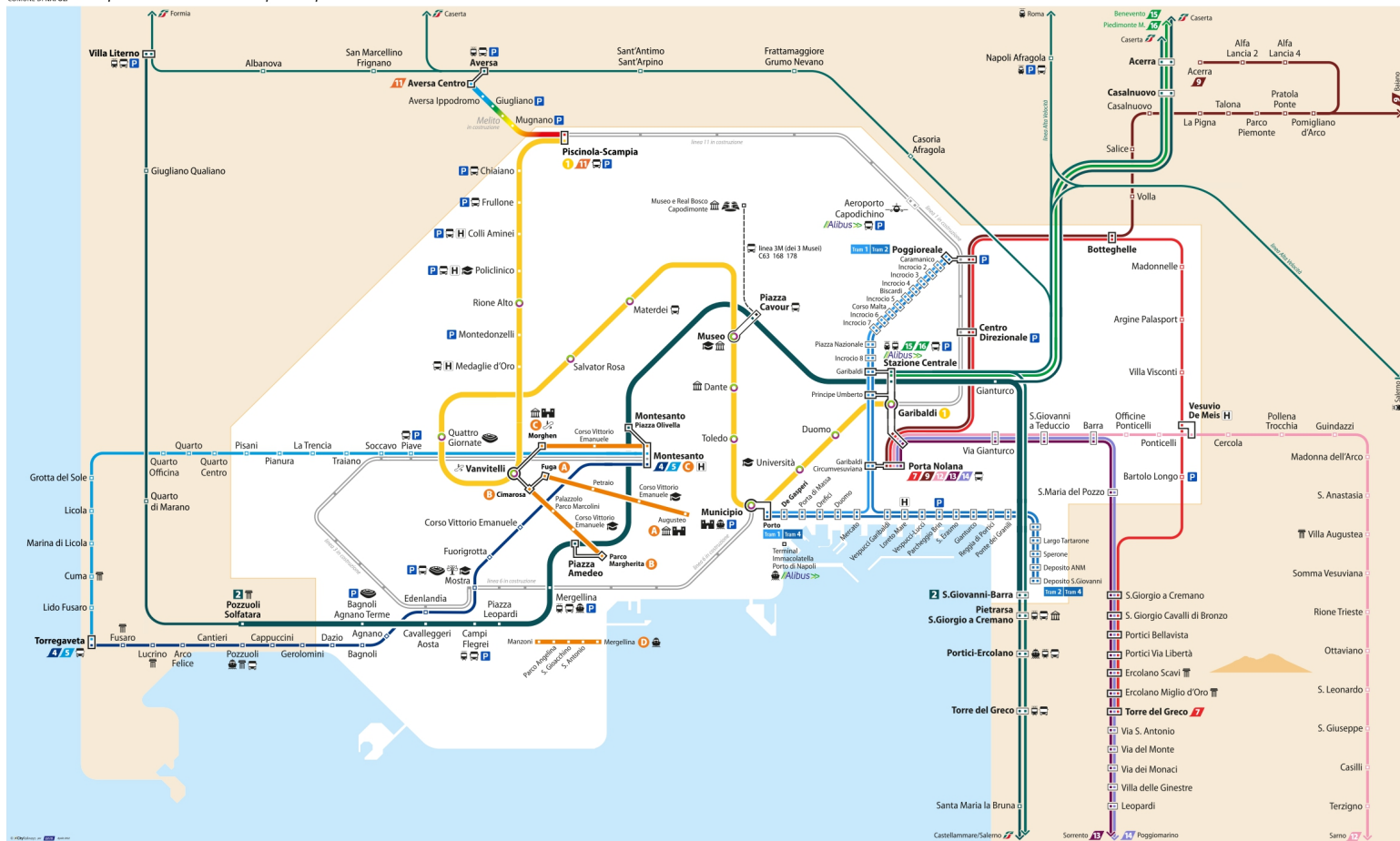
www.anm.it

Linea 6





Rapid transit network map of Naples



legenda
key

contact center
800-639525

visitate www.legenda.com
visit

anm

linee funcolari
funicular

- A** Centrale Fuga-Augusto
- B** Di Chiavio Cinisello-Parco Margherita
- C** Di Montessento Montessento-Morghen
- D** Di Mergellina Mergellina-Menzoni

linee tramviarie
tramway line

- Linea 1** Poggiansole - Colombo-Porta
- Linea 2** Poggiansole - S. Giovanni a Teduccio Deposito
- Linea 4** Colombo-Porta - S. Giovanni a Teduccio Deposito

ferrovie extraurbane
commuter rail

AN linee Fieggine

Linea 3 Mantovano-S. Angelo-Mestia

Camana Montevanto-Quarto Torregaveta

Circumfiegna Mantovano-Pozzuoli-Torregaveta

AV **Linee Vesuviane**
via Centro Direzionale

7 Napoli-Torre del Greco via Centro Direzionale

9 Napoli-Pomigliano d'Arco-Baiano/Arco

via San Giovanni a Teduccio

12 Napoli-Ottaviano-Sarno

13 Napoli-Torre Annunziata-Sorrento

14 Napoli-Torre Annunziata-Poggioreale

linee Suburbane

15 Napoli-Cancello-Benevento

16 Napoli-Cancello-Caserta-Piedimonte A.

ferrovie regionali
regional rail
servizi regionali sulla linea 2 **TM**
regional service passing in the metro line 2
Villa Literno-Salerno
Napoli-Castellammare
Napoli-Cancello-Cosetta
altri servizi regionali
other regional service

Altri simboli

(other symbols)

 servizio bus per aeroporto di Capodichino
shuttle bus to Capodichino airport

 scala mobile urbana
urban-mobiler

 nodo di scambio diretto
interchange

 nodo di scambio con passaggio esterno
interchange with outer walkway

 parcheggio di scambio
park and ride

pittogrammi pictograms		
stazione linea ad Alta Velocità high speed train station		università university
stazione linee ferroviarie nazionali national train station		musée museum
capolinea autobus bus terminal		sito archeologico archaeological site
terminal bagagli luggage terminal		castello castle
stazione dell'linea Air station		monumenti monuments
ospedale hospital		stadio stadium



Shuttle bus to/from airport



ALIBUS

From Capodichino Airport to:
Central Station (Napoli Centrale)
Port of Naples (Porto di Napoli)

Hours: 0530-2355





Napoli Tickets (*biglietti*) (only within the city)

**Alibus
5,00 Euro**



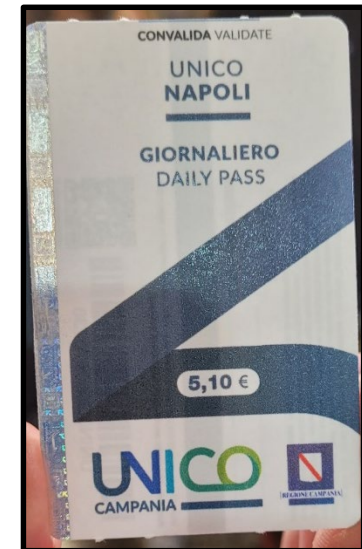
**Single
Ride
1,30
Euro**



**Integrato 90
minutes
1,80 Euro**



**Daily Ticket
5,40 Euro**



**Monthly Pass: 35 euro (anm only); 42
euro (all companies)**



**azienda
napoletana
mobilità s.p.a.**





Download your apps!

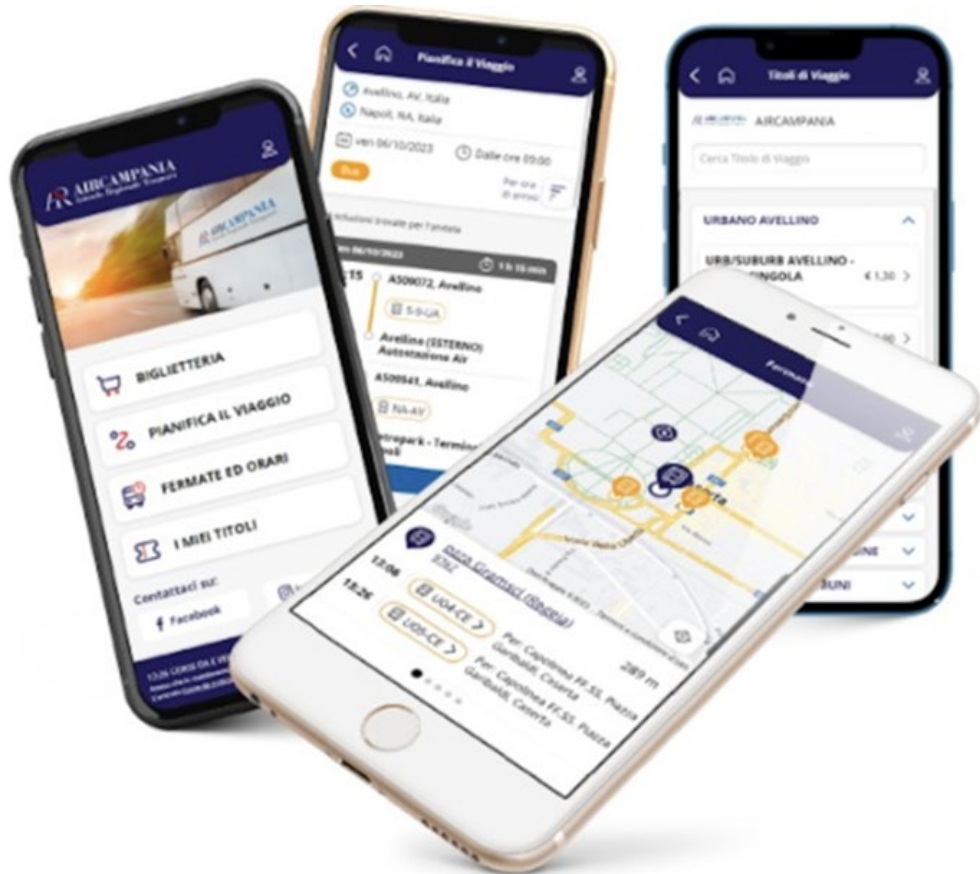


AIR CAMPANIA



UNICO CAMPANIA

<https://aircampania.it/en/>



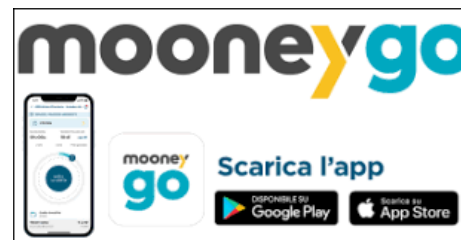
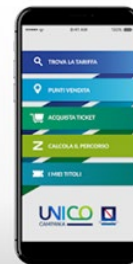


Buying Tickets



**ALWAYS
VALIDATE
YOUR TICKET!**

**KEEP YOUR
TICKET UNTIL
OFF THE
STATION**





Parking / Parcheggio



RISPARMIA CON Tap&Park

SCARICA l'app ANM

PAGA LA SOSTA SOLO QUANDO TI SERVE

DIRETTAMENTE DALLO SMARTPHONE
SENZA COSTI AGGIUNTIVI
CON LA POSSIBILITÀ DI PROLUNGARE
LA SOSTA DIRETTAMENTE DAL POSTO
IN CUI TI TROVI

Scarica l'app su:
Google Play
App Store

Info: www.tapandpark.it

www.anm.it



WHITE: FREE
BLUE: PAY
YELLOW: RESERVED



Catch a train



www.trenitalia.it



www.italotreno.it

From Napoli Centrale (Garibaldi) or Afragola



Regionale-InterCity, from Napoli or Aversa



Food and Café etiquette in Italy





Andiamo al Bar



Bar or Caffetteria
For breakfast (colazione)
or any time of the day





Ordiniamo il caffè





Al banco





Al tavolo



**Extra fee to sit at a table
The waiter will take your order**



Let's order (*Ordiniamo*)



**First get your receipt, (scontrino)
from the register.**

**Then, show the scontrino to the
barista while asking for your order.
Wait at the counter to be served.**

PRACTICE:

Vorrei un caffè, per favore (I would like a café, please).

Vorrei una sfogliatella, per favore (I would like a sfogliatella, please).



Types of Cafés

Caffè Espresso



**Caffè
Macchiato**



Caffè Corretto



Caffè del nonno



Cappuccino



Note: Cappuccino in Italy is only one size, no large or small.



Along with your caffè



Sfogliatella Riccia



Sfogliatella Frolla



Cornetto



Graffa



Babbà



Lunch / Dinner



Ristorante

Kitchen hours:

Lunch: 1200/1230 to 1500/1530

Dinner: 1900-1930 to 2300

Lunch time: 1300-1400

Dinner time: 1930-2030





Il conto (the bill)

- When you are ready to leave the restaurant, ask the waiter for the bill, (il conto). Nobody will bring the bill until you ask for it.
- If the 'Servizio' is not already included, you may leave a tip, (MANCIA). Best if in cash, not common to add tip on credit card.

Italian eating facilities:

- **Ristorante:** Restaurant
- **Trattoria:** Local food, family run
- **Pizzeria:** Only for pizza
- **Tavola Calda:** Self-service, cafeteria style
- **Rosticceria:** Rotisserie, fried food, take away

Det. Identikit del Cliente

QUANT.	DESCRIZIONE	IMPORTO
	COPERTI	
	VINO - BIRRA	
	ACQUA MINERALE	
	PIZZA	
	ANTIPASTI	
	PRIMI PIATTI	
	SECONDI PIATTI	
	CONTORNI	
	FORMAGGI	
	FRUTTA	
	DOLCI - DESSERT	
	CAFFE' - LIQUORI	
	MENÙ A PREZZO FISSO	
	Arrederci e Grazie	

CONTO

n. _____

data _____

Servizio _____ %
Contospettivo pagato _____
Contospettivo non pagato _____
TOTALE € _____

Coperto

Servizio

Total

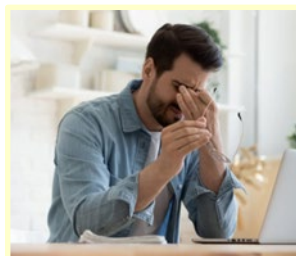


Cultural Awareness



Culture Shock =
Stress, frustration, disorientation

- INCUBATION STAGE (Honeymoon): Everything is new and exciting!
- SECOND STAGE: (2 to 4 months from arrival) CULTURE SHOCK! Difficult times and crises in daily life.
- THIRD STAGE: Gaining understanding of the new culture. A feeling of pleasure and/or sense of humor may be experienced.
- FOURTH STAGE: Adaption and appreciation. This integration is accompanied by a stronger feeling of belonging.





Cultural Awareness

- ***Tips to overcome Culture Shock***
- ***Realize that adjustment takes time***
- ***Focus on the positive***
- ***Get involved with the local community, make friends***
- ***Talk to others about how you feel***
- ***Stay in touch with friends and family back home***
- ***Go out, explore, attend local festivals and events***





Cultural Insights and Basic Etiquette

- **Visiting:**

- ***Dinner guests often bring a gift of wine, desserts or flowers (no chrysanthemums).***
- ***If you are visiting someone just before dinner you will be invited to stay.***
- ***Italians like to be praised for their cooking, so, don't be shy.***
- ***Guests are not expected to help to clean up after a meal, unless very familiar with the hosts.***

- **Basic Etiquette:**

- ***It is common for Italian friends and families to kiss on both cheeks to say "hi" and "bye", regardless of their gender.***
- ***Italians dress formal in most of occasions.***
- ***No shorts or flip flops in formal environments.***
- ***Punctuality may not be so tight, 10-15 minutes delay is acceptable.***



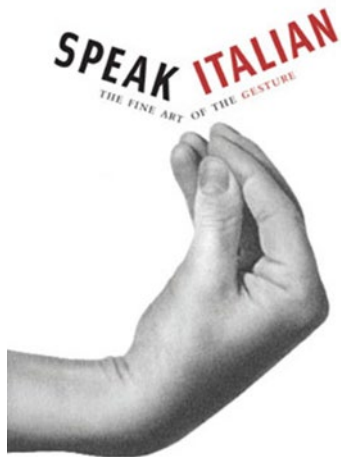
Cultural Insights

- *The Italian culture is commonly associate with Art, Music, Food and Wine.*
- *It is the homeland of the Roman Empire, the Roman Catholic Church and the main center of the Renaissance.*
- *Italian cuisine has influenced food culture around the world and it is viewed as a form of art by many.*
- *For Italians food is not merely nourishment, it is part of their culture. Families gather around tables and food has a primary role.*
- *Family values are taken in great consideration in the Italian culture.*
- *The official language of the country is Italian. Every region has its own dialect, which is only used locally, unofficially.*



Learning about language and culture

- *Italians, especially in Southern Italy, use hand gestures to communicate.*





Don't trust Pete!





Guess the answer

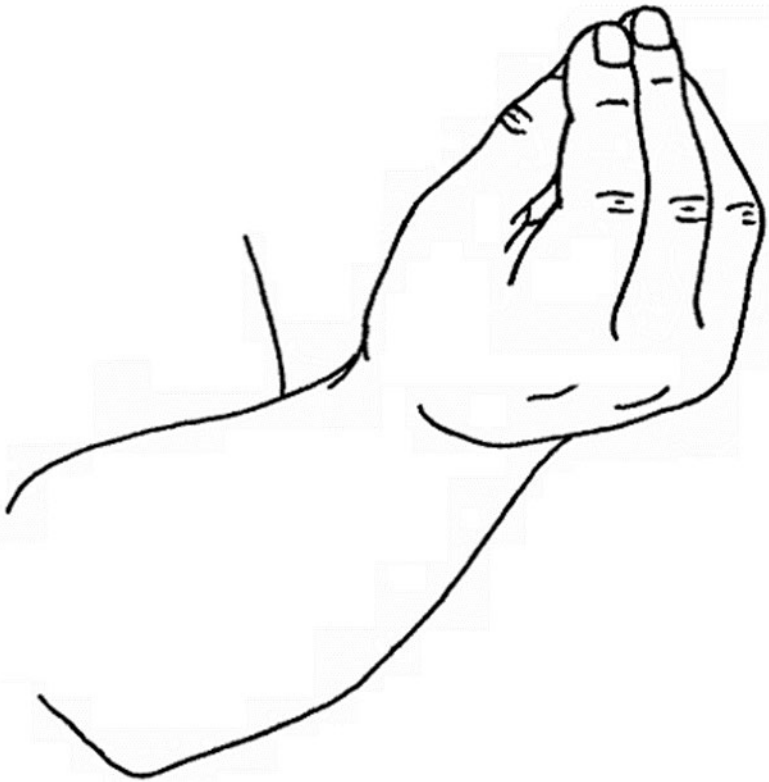


Hand Gestures in Naples





This Hand gesture means:

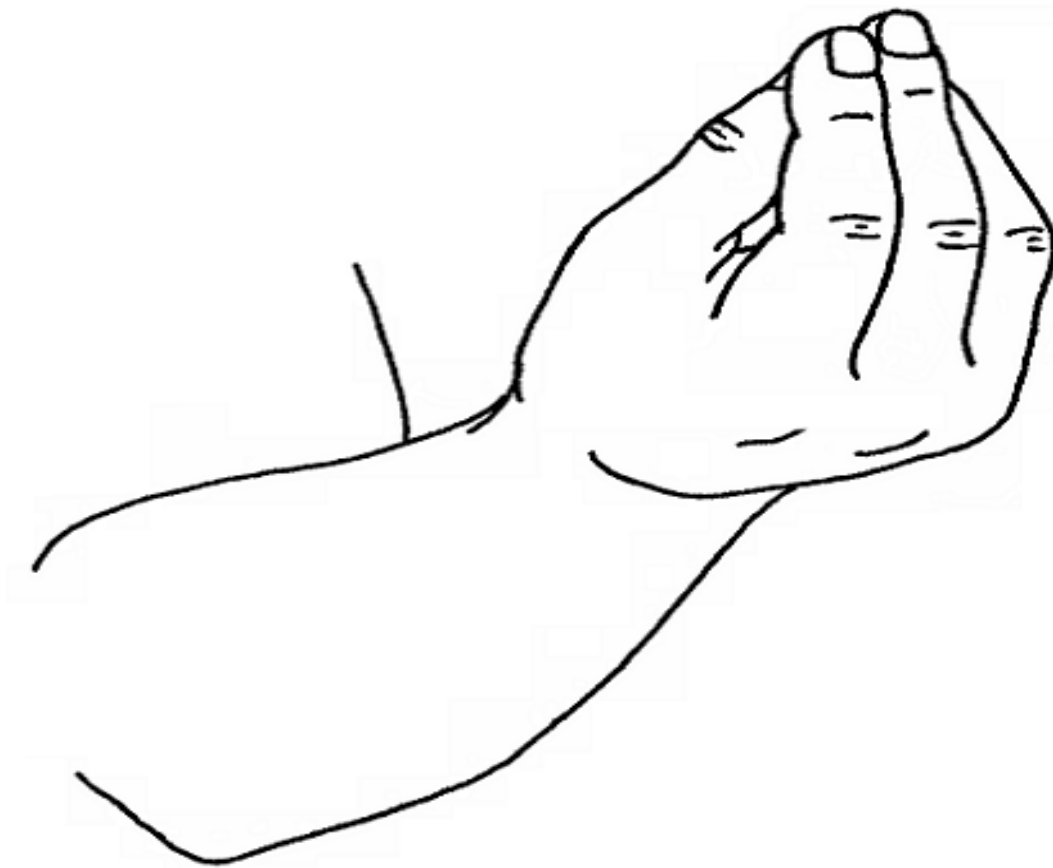


- A. Who, when, where or what**
- B. I don't care!**
- C. Get to the point!**



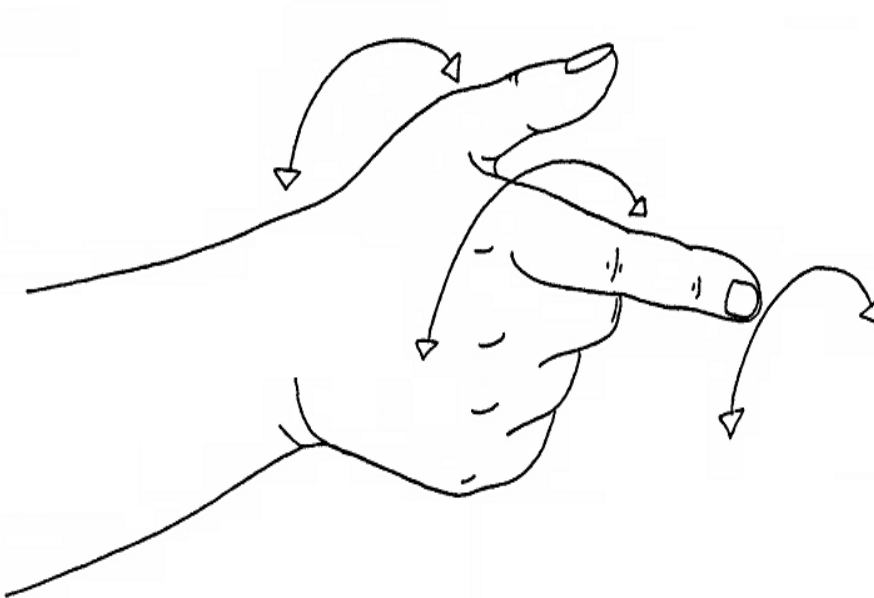
Solution:

Who, when, where, what





This hand gesture means:



A. It doesn't work

B. No more

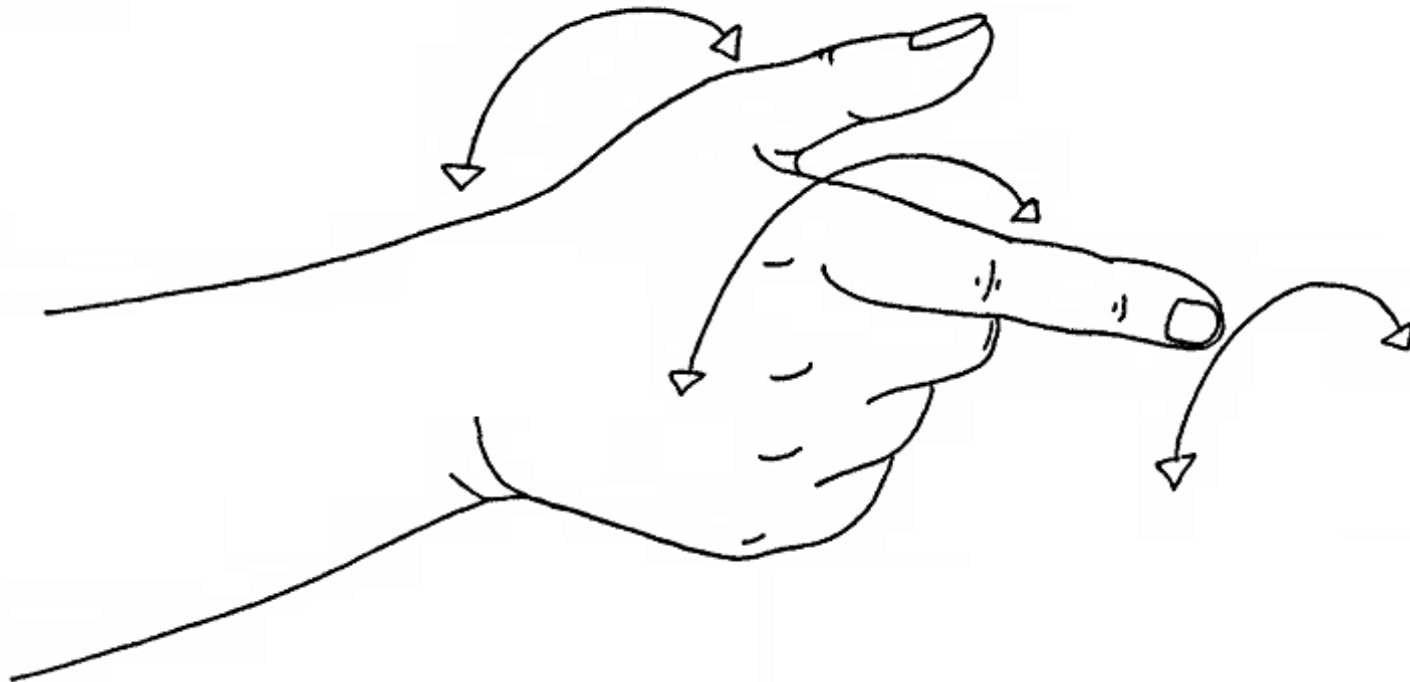
C. I am broke

D. All of the above



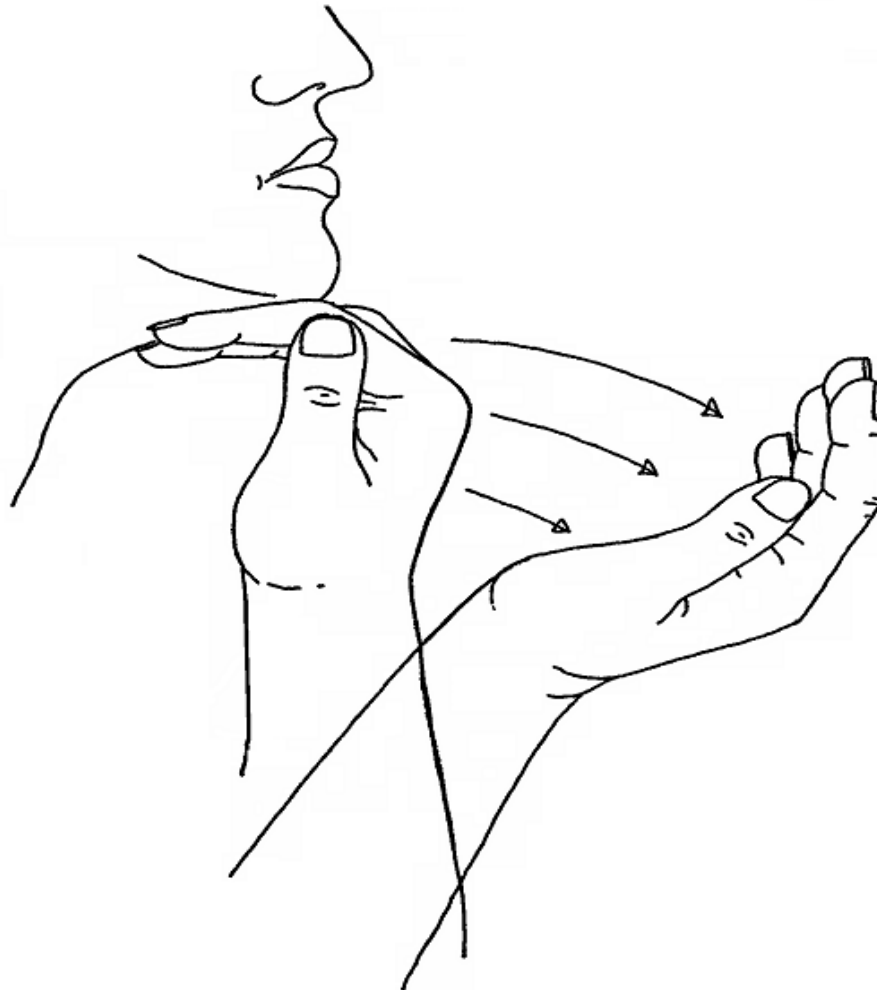
Solution:

It doesn't work; no more; I am broke!





This hand gesture means:



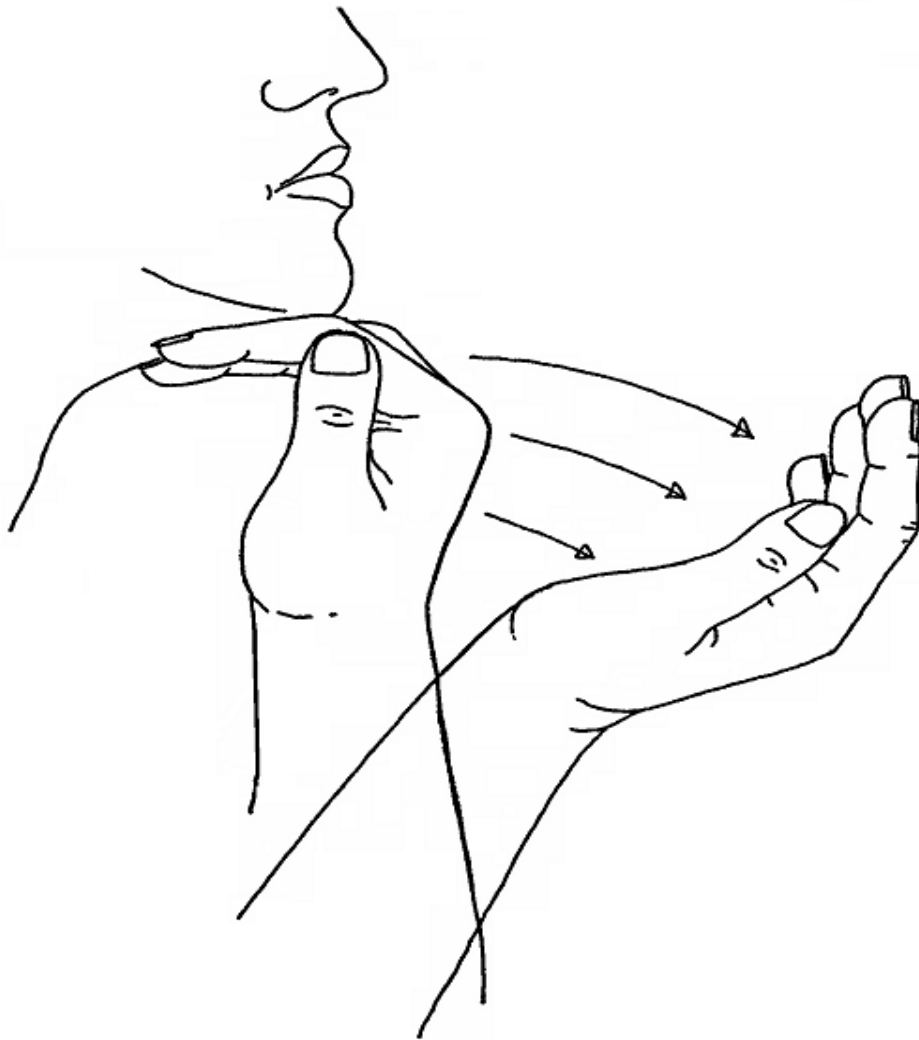
A. My chin hurts

B. I don't care

C. Come here



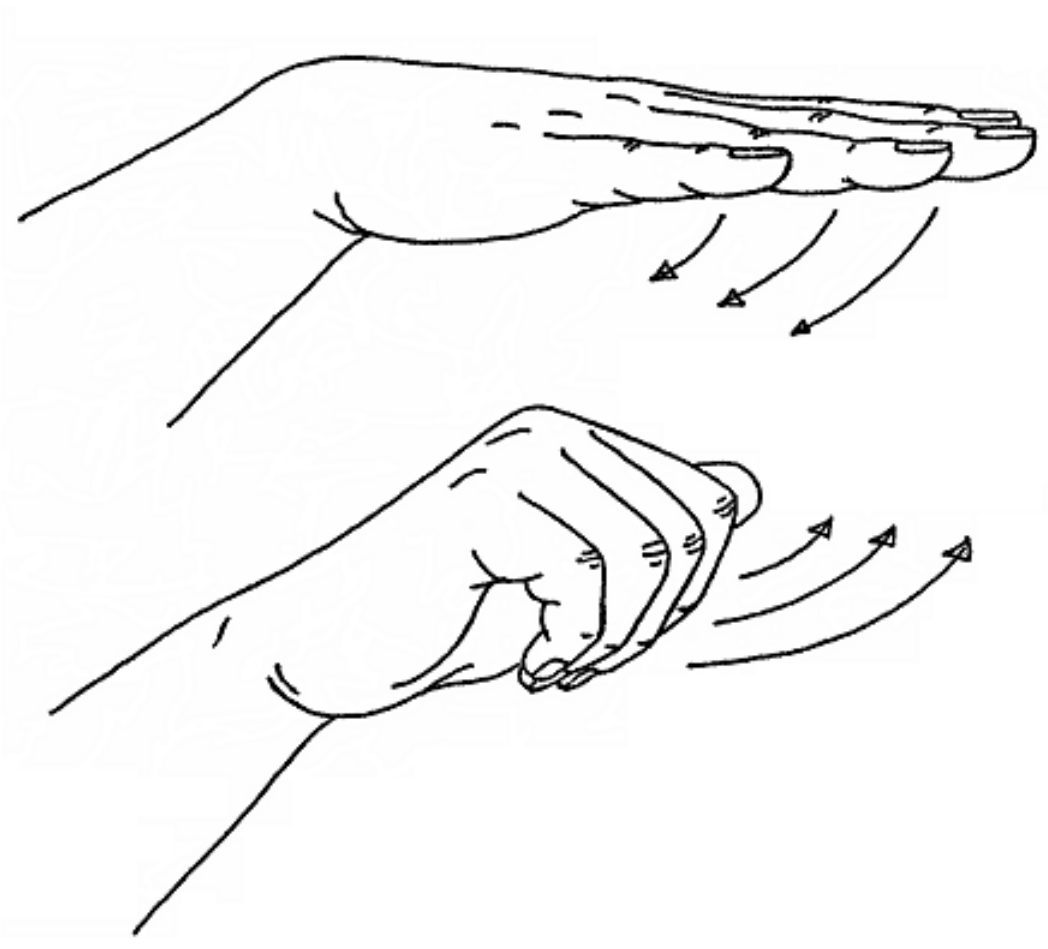
Solution:



I don't care!



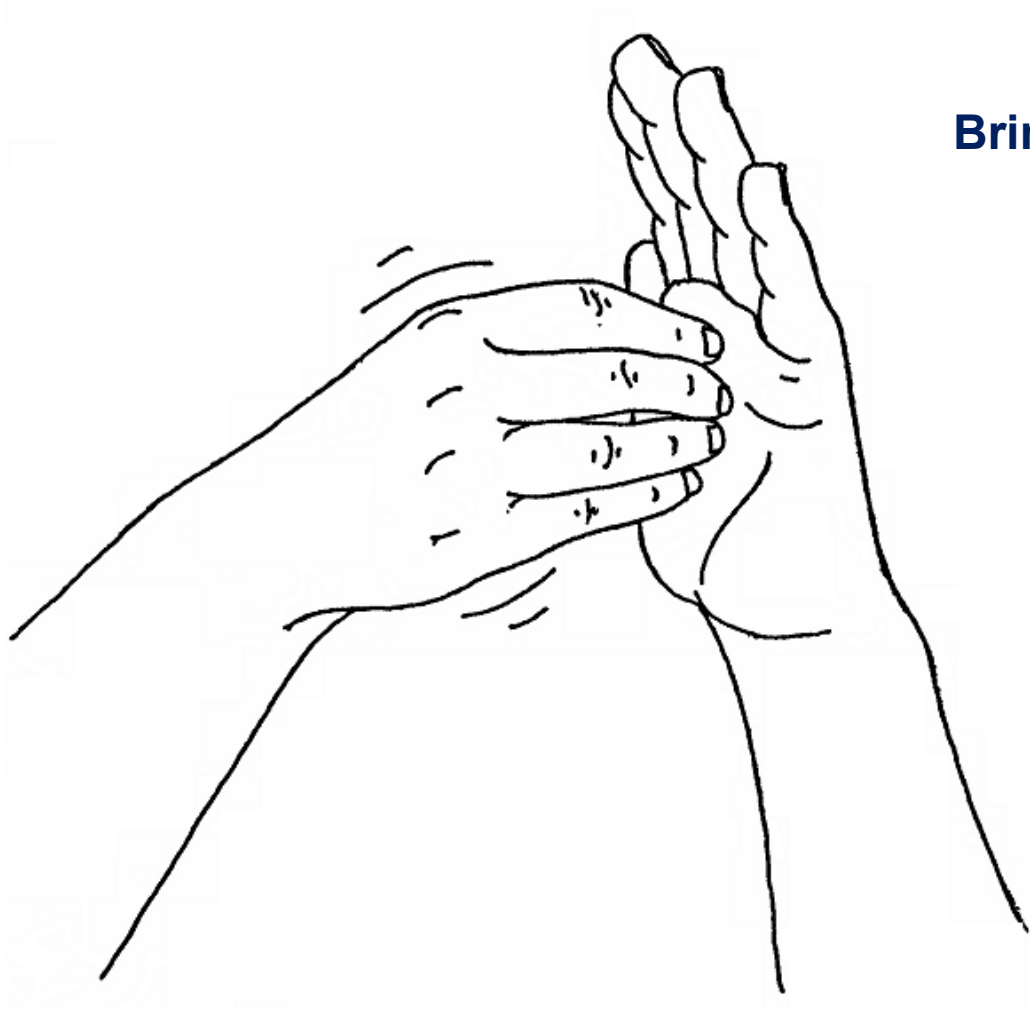
More hand gestures



Come here!



More hand gestures



Bring the check!



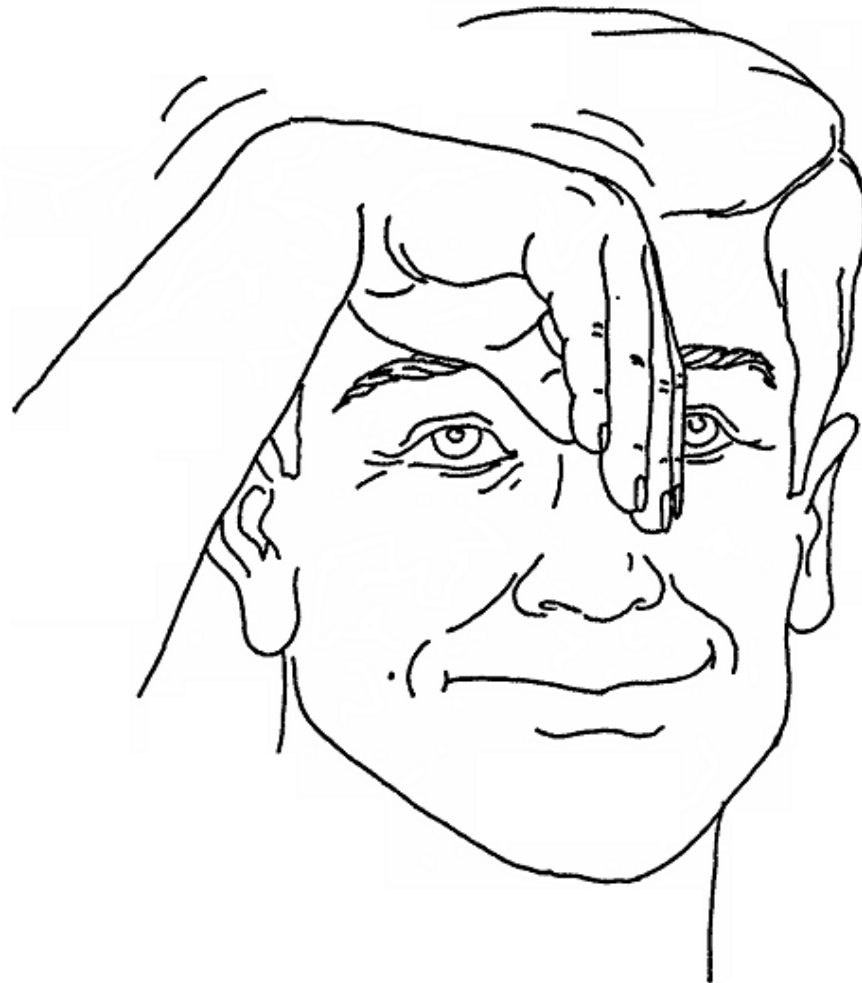
More hand gestures



How much?
Or
Too expensive!



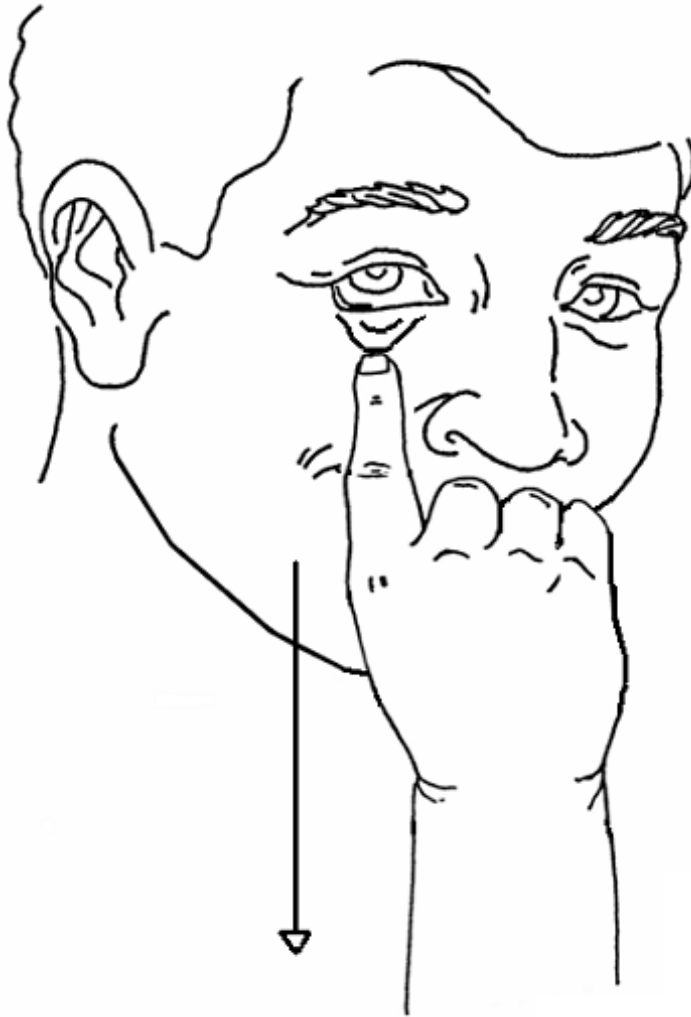
More hand gestures



Blockhead

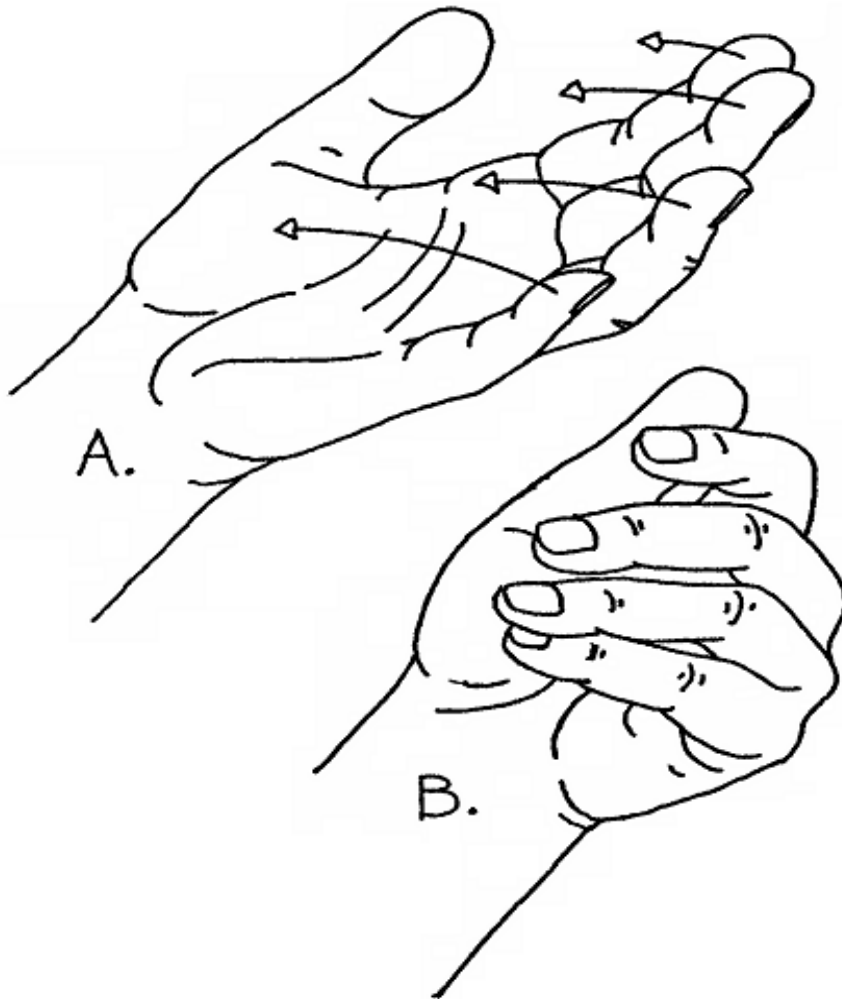


More hand gestures

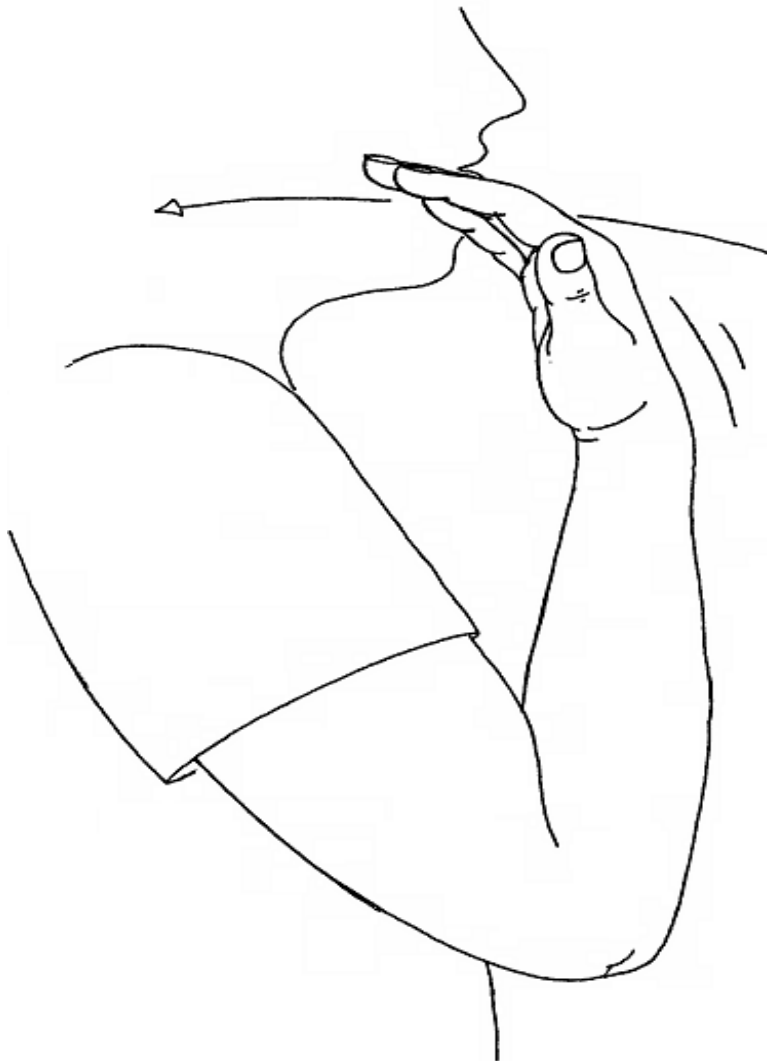


Watch out!

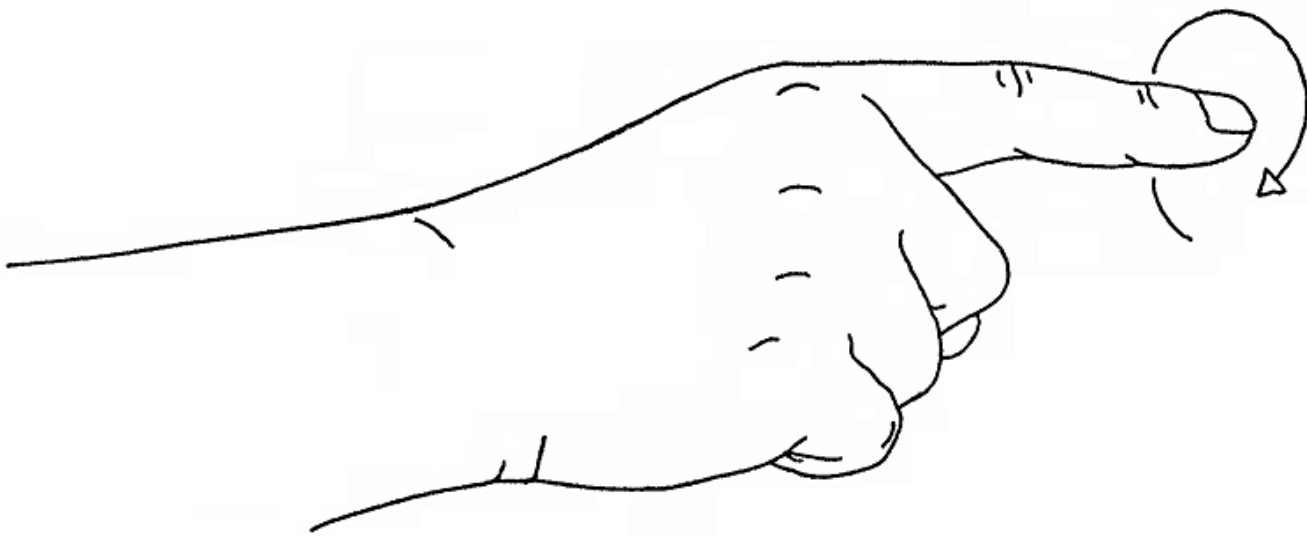
Keep your eyes open!



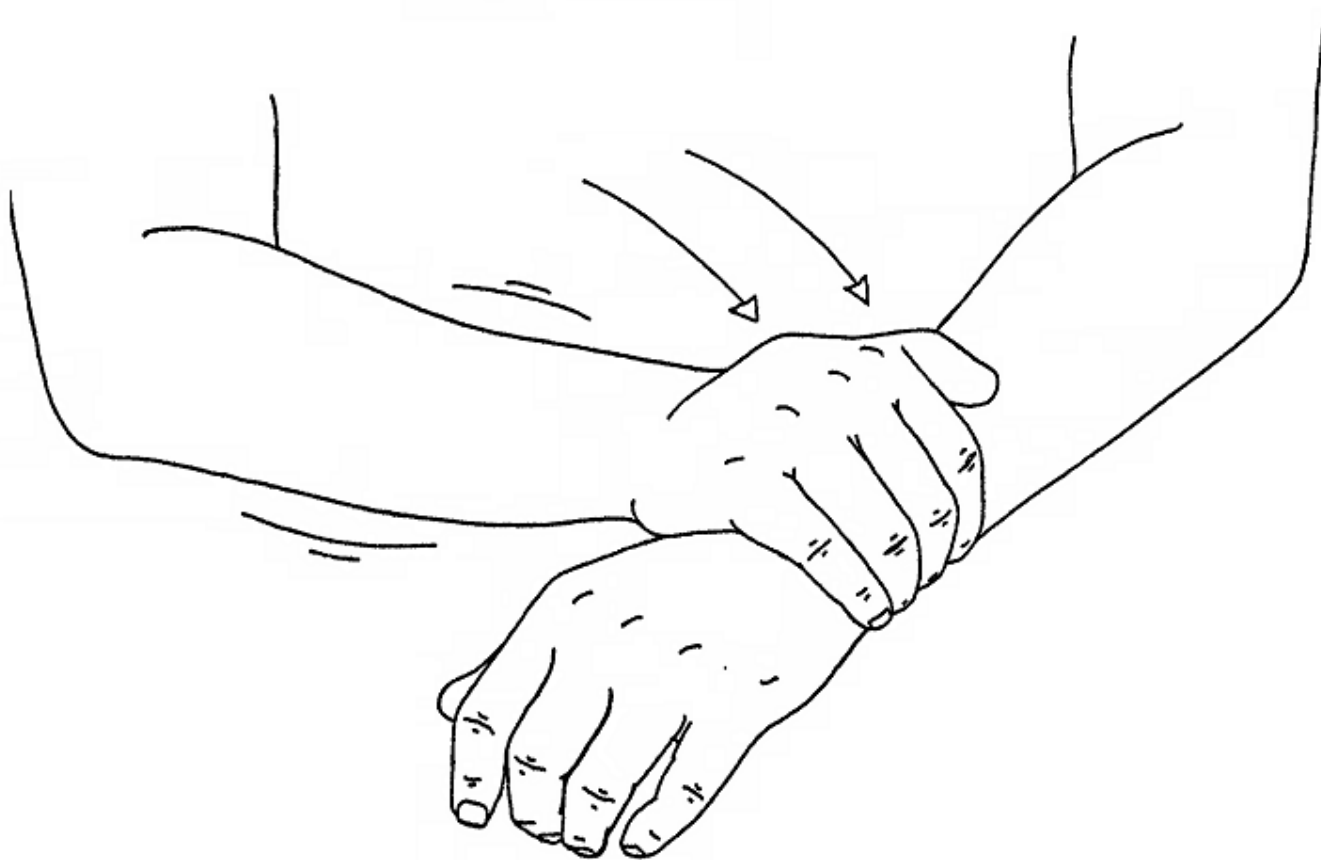
Thief



Yesterday, a long time ago.



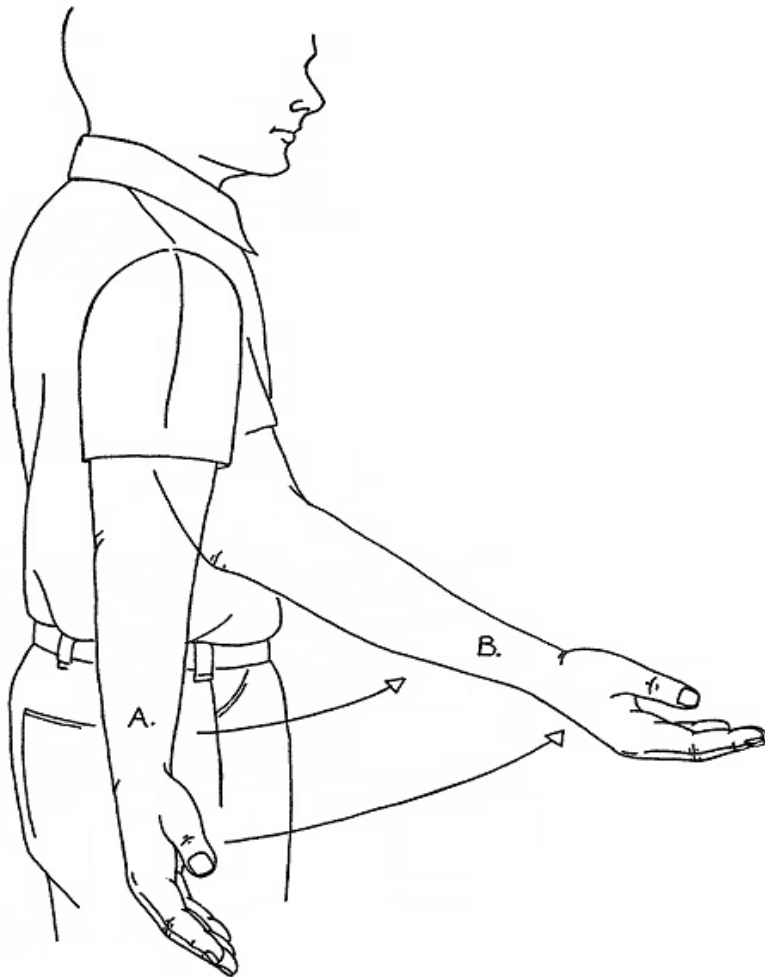
Tomorrow, later



Get out of here or Let's get out of here!



Warning: Dangerous or death



Get lost!



Enjoy Naples, Enjoy Italy, Enjoy Life!





We will see you at the AO trip downtown!





Intercultural Relations (ICR)

***For more information on upcoming cultural activities,
please visit our Facebook page or contact us via email or phone.***



Fleet and Family Support Center
DSN: 629-6372 or Comm: 081-811-6372
NSANaplesFFSC@us.navy.mil



Any Questions?